

Overnight Camp FAQ

How can I sign my camper up for an add-on or trip?

On March 1st, visit our [website](#) to choose up to 3 (for full-week campers) and 1 (for 3-day campers) add-on activities or trips to add to your camper's existing registration. These additions are available to a limited number of campers, and spaces will be filled on a first-come first-served basis. You will need to log into the same account you used to purchase the camp registration in order to purchase an add-on.

My camper would like to go on more than 3 trips in one week (or more than 1 trip during the short session) - is it possible to sign her up for more?

There is a limit of 3 add-ons per camper per full week of camp, and 1 add-on per camper during the short session. Registration for add-ons closes one week before the first day of the session, or when all spots for programs are filled. This is to ensure that we will be able to schedule all of our trips, and make sure that campers are able to attend all of the programs they are excited about.

Something has changed – how can I update my camper's information?

To update any of your camper's information, please [log in](#) to your registration account and click the update button next to whichever week you would like to change. You will be able to check the information you provided and change anything you need to on the forms page. Changes can be made until the week before your camper's session – for changes after that, please contact our Customer Care team at 704-731-6500 or customercare@hngirlscouts.org.

Where will my camper be sleeping?

Our cabins are air-conditioned and fully enclosed. Each cabin sleeps either 8 or 16 people in twin-size bunk beds. At night, one to two staff members will sleep in each cabin with the girls.

How can I make sure my camper stays with her buddy?

Cabin buddies are an option for all campers in our Overnight Camp program, and we can guarantee ONE buddy request per camper, with the following restrictions:

- Buddies must request each other in their online camper information form - meaning your camper must request her buddy, AND her buddy must request your camper in return.
- If there are three campers who want to be buddies, they may all request each other, but four campers or more must be in smaller buddy groups of 2 or 3. Buddy request chains to request a buddy group of 4 or more will NOT be considered.,
- Your camper and her buddy must be within one grade level of each other - so a third grader can request that a second or fourth grader be her buddy, but not a first or fifth grader.
- Your camper and her buddy must be going to the same type and dates of camp - meaning Two-Week overnight campers cannot request One-Week overnight campers to be their buddies.
- CITs and Dish Divas cannot make buddy requests.

If you follow these guidelines, your camper and her buddy will be assigned to the same cabin, and are guaranteed to have a bunk below, above, or directly next to one another. If you are not sure if you have requested the correct cabin buddy for your camper, please [log in](#) to your registration account and update your camper's registration to check her information form.

Is it too late to buy a care package?

Care packages can be added to your order at any time (while supplies last) between now and June 1st! Please visit [our website](#) and scroll down to "Exciting Add-Ons" to add a care package to your order.

What kind of training does your staff have?

All staff are First Aid and CPR/AED Certified, and have also attended a week-long intensive training where we cover topics such as: how to help with homesickness, recognize and stop bullying, and how to handle other sensitive topics.

Where will my camper be eating/what kind of food do you serve?

Campers and staff eat all meals together. We provide balanced meals, and encourage each camper to take a 'tester' bite of each food. If a camper is not eating, we will have other options available for them, but we encourage them to try the main dish first. If your camper has a food allergy, please make sure it is noted in their online forms so that we can make alternate meals plans, if necessary.

What does a day at camp look like?

We start each day with breakfast, followed by morning activity sessions. After lunch is a rest hour, and then our afternoon activity block. Evening activities, such as all-camp events, dance parties, and campfires, take place after dinner, and then lights out!

Do you provide transportation?

We are unable to provide transportation to our camp property for campers. Please be sure to arrange transportation for your camper to and from their camp session at the correct check-in and check-out times. During the session, transportation to and from trip locations is provided.

Can I see pictures of my camper throughout the week?

Our staff focuses on the girl experience during camp, and we don't have the staff to spare to run a photo library during the week. You are more than welcome to pre-write letters to your camper and leave them with the staff when you drop her off, if you would like her to have letters from you during the week! You can also pack her stamps and pre-written envelopes so that she can write back to you.

What happens in case of an emergency?

If you are having an emergency situation at home during your camper's session that means that your camper needs to leave camp, please call the camp line at 704-546-2192 and our camp staff will help figure out a plan to pick her up. If a situation arises involving your camper at camp, the camp director will call you.

My camper has an epi-pen and/or an inhaler – can she carry it with her?

Our safety regulations mean that all medication, including emergency medications, be carried by a staff member and not by the camper. However, each group of campers has a first aid kit that a staff member will carry with the group at all times, and all emergency medication will be kept in it so that it is accessible to campers whenever they need it.

Can I call my camper during the week?

We want our campers to be able to develop their independence during their time at camp, so we do not allow campers to take phone calls. Campers are also not allowed to bring cell phones, smart watches with cellular signal capability, or any other electronic communication devices for this same reason. However, you are welcome and encouraged to write your camper letters. You can even pre-write some and drop them off at check in!

Do you provide the badges that my camper earns at camp?

Campers may earn a whole badge while at camp, or portions of a couple of badges – however, we are unable to provide the physical badges that your camper may earn. You can purchase them to put on her vest or sash at the Council store, or [online](#).

What if I need to pick up my camper early?

When you check in on the first day, please let the camp director know you will be picking your camper up early. If it is an unplanned pickup, please contact the camp directly at 704-546-2192 and leave a message letting the Camp Team know your camper's name, and what date and time you will need to pick them up. They will call and confirm with you, and get her ready in time to meet you then.

Can my camper bring money to use at the camp store or on out trips?

Please do not send money with your camper. The camp store will only be open during check-in and check-out, so you are welcome to visit it with your camper to purchase supplies or souvenirs! On trips, our staff will ensure your camper has everything she needs, so she will not need trip money.

My camper loved camp! Is it too late to sign her up for another week?

It's never too late! Online registration closes one week out from the start of each session, so if the session you'd like to sign up for starts in a week or more, you can [complete your registration online](#). If she wants to go to the next week of camp, please call 704-731-6500 during regular business hours (9am-5:30pm M-Th, 9am-12:30 F) to get her registered.

Which badges will my camper earn/how will I know which ones she earns?

Though we can't guarantee any campers will earn a complete badge during their session at Day Camp, all campers will complete at least a few steps from some of the outdoor badges available for their age level. Additional activities will also be available for girls to choose from to help them accomplish steps in other badges. You will receive a badge sheet at the end of the week detailing what steps your camper has completed.

How does summer camp align with the Girl Scout Mission?

Our camp programs, just like our organization as a whole, strive to build girls of courage, confidence, and character who make the world a better place. Throughout our camp programming we create opportunities for girls to discover their values and enhance their knowledge and skills to explore the world. Once girls know what their interests are, we encourage girls to connect with others who share those interests—creating friendships and building cooperation, leadership, and teamwork. Together, girls take action to make the world a better place.