

NO CONTACT DELIVERIES

No Contact Delivery Ideas

- Communicate with your customer to determine where they would like their cookies dropped off
- Knock on the door and leave the cookies. Then back up 10 feet, have the customer take their cookies and leave payment. Collect payment no less than 6 ft away from customers
- Consider scheduling trunk pick-ups at a central location and scheduling customer pick-up times to minimize the number of people there at once
- Find a special way to say “thank you!” – whether through a thank you video or a person-alized note, your girls will want to show their customers come appreciation!
- Always have an adult present with any delivery.

Prepay and Pickup Curbside

- Secure your curbside booth location, such as your local library parking lot. Be creative considering locations and opt for customer convenience. Be sure to get permission from the location and enter the drive thru booth into eBudde to be reviewed. All drive thru booths must be approved in eBudde.
- Share the Digital Cookie troop link via text, email or online meeting.
- Review and approve orders, and pick up cookies from cupboards as needed
- The day before the booth, have girls work together to prepare the orders.
- Enclose a personal thank you note with each order.
- Consider sending email reminders to customers about booth location and hours.
- On the day of the event, stage the cookies for pick up, assign roles and responsibilities
- When customers arrive, verify orders and place cookies in cars–contact free
- Congratulate the girls on a job well done!

NOTE: You can use the Digital Cookie troop link to promote touchless transactions at your regular booths, too!

Share the link onsite by:

1. Texting or emailing it to customers
2. Posting it on a large sign at your booth
3. Creating a free QR code (the-qrcode-generator.com) and post the code for customers to scan.

