



Digital Cookie®

Training Material Index for LBB Council Volunteers

Registration

Volunteer Login	Tip Sheet	
Forgot Password/Password Reset	Tip Sheet	
Unlock Account	Tip Sheet	
No Registration Email	Tip Sheet	
Service Unit Access	Tip Sheet	
Troop Dashboard	Tip Sheet	Video
Troop Site Setup/Links	Tip Sheet	Video
Troop Pickup Orders	Tip Sheet	Video
Troop Refunding Orders	Tip Sheet	Video
Troop Cheers	Tip Sheet	
Mobile App Troop	Tip Sheet	Video

Customer Support Help

eBudde™ Site Help (eBudde Access and Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.)	<ul style="list-style-type: none">• Council contact information
Direct Shipped & In-Person Delivery Order Inquiries	<ul style="list-style-type: none">• Order Status Page• Customer FAQs• Contact Customer Support with an Order Issue
Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.)	<ul style="list-style-type: none">• Volunteer FAQs• Parent/Girl Scout FAQs• Contact Customer Support with a System Issue
Digital Cookie Registration & Account Information Support	<ul style="list-style-type: none">• Contact Customer Support with Registration Issue• Contact Customer Support with Account Information Issue
Other	<ul style="list-style-type: none">• Contact Customer Support with Other Questions• Provide Feedback to Customer Support• Caregiver/Girl Scout Training Material Index